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# CSBA

*Certified Software Business Analyst*

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### Question: 101

The advantage of the Earned Value approach is that it allows the early detection of slippage by using an industry standard approach to:

- A. Measure a project's actual progress**
- B. Forecast both project completion date and final cost**
- C. Track schedule and budget throughput the project life cycle**
- D. All of the above**
- E. None of the above**

Answer: D

### Question: 102

Quality Requirements are generally:

- A. Analogue (a range of acceptable values)**
- B. Binary (on or off, present or not)**
- C. Either Analogue or Binary**
- D. None of the above**

Answer: A

### Question: 103

Which of the following is the best tools for planning, tracking, and reporting time related activities?

- A. Gantt Charts**
- B. Control Charts**
- C. Histogram**
- D. Run Chart**

Answer: C

### Question: 104

The External Design Process determines:

- A. What are the major components of a product**
- B. What will happen within each of the major components**
- C. Provides a map of the sub-components**
- D. Individual items of sub component**

Answer: A

### Question: 105

Which of the following represent the components of a data flow diagram?

- A. External entities, processes, data stores, data flow**

- B. Name, aliases, entities, process flow, sequences**
- C. Concept, attributes, relationships, metadata**
- D. Entities, attributes, processes, data stores, data flow**

Answer: A

Question: 106

The State Transition Diagram:

- A. Represents all states in which an object may exist**
- B. Depicts functions that transforms the data flow**
- C. Indicates how data are transformed by the system**
- D. Indicates how system reacts to external events**

Answer: A

Question: 107

Critical Assumptions are key factors for the project that are:

- A. Outside the control of the project team**
- B. Within the control of the project team**
- C. Irrelevant whether the project team controls them or not**

Answer: A

Question: 108

Entity Relationship Diagrams identify:

- A. Trace the movement of information through a process**
- B. How and when transformations occur**
- C. Define all of the components of a specific activity**
- D. Who and what are involved in a process and how they interact**

Answer: D

Question: 109

Which of the following techniques was developed by Drs. Robert Kaplan and David Norton?

- A. Enterprise Dashboard**
- B. Business Dashboard**
- C. PDCA**
- D. Balanced Scorecard**

Answer: D

Question: 110

Creating a baseline of current performance is part of planning phase.

- A. True**
- B. False**

Answer: A

Question: 111

Guidelines are not enforceable.

- A. True**
- B. False**

Answer: A

Question: 112

Interoperability is the:

- A. Effort required to enhance and improve the product**
- B. Extent to which the system is capable of being used in multiple applications**
- C. Extent to which a program can be used in other applications**
- D. Effort required to couple and uncouple systems**

Answer: D

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