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HR

## **PHR**

Professional in Human Resources (HRCI PHR)











#### **Question: 983**

A firm is conducting a comprehensive review of its employee benefits offerings under ERISA. Which of the following practices should be prioritized to ensure compliance?

- A. Ensuring that all benefits are offered without exception to all employees.
- B. Limiting employee contributions to the minimum required by law.
- C. Providing participants with a summary plan description (SPD) that outlines plan details.
- D. Offering benefits only to full-time employees to reduce costs.

Answer: C

Explanation: Providing participants with a summary plan description (SPD) is a requirement under ERISA, ensuring that employees are informed about their benefits and rights.

## **Question: 984**

A company is trying to align individual employee goals with its strategic objectives. Which of the following practices would be most effective in ensuring that employees understand how their contributions impact the organization's success?

- A. Implementing a continuous feedback system
- B. Conducting annual performance reviews
- C. Creating a detailed employee handbook
- D. Holding quarterly town hall meetings

Answer: A

Explanation: A continuous feedback system allows for ongoing dialogue about individual contributions and how they align with strategic objectives, fostering greater clarity and engagement.

## **Question: 985**

In the context of Corporate Governance, which of the following best describes the primary responsibility of the board of directors?

- A. Day-to-day management of the company
- B. Setting the strategic direction and oversight of management
- C. Ensuring compliance with financial regulations
- D. Directly engaging with customers and suppliers

Answer: B

Explanation: The board of directors is responsible for setting the strategic direction of the company and providing oversight to ensure that management acts in the best interest of shareholders and stakeholders.

#### Question: 986

An HR professional is tasked with implementing a new data privacy policy in compliance with regulations. Which of the following actions is essential to ensuring the effectiveness of this policy?

- A. Providing employees with access to all employee records
- B. Disallowing any data sharing between departments
- C. Limiting data access to HR personnel only
- D. Conducting regular training on data privacy best practices

Answer: D

Explanation: Conducting regular training on data privacy best practices is essential to ensuring that all employees understand the policy and their responsibilities regarding data protection.

#### Question: 987

A company is implementing a new employee development program focused on leadership skills. What is the most important factor to consider when designing this program?

- A. The cost of the program
- B. The popularity of the training vendor
- C. The duration of the training sessions
- D. Alignment with the organization's strategic goals and values

Answer: D

Explanation: Ensuring alignment with the organization's strategic goals and values is crucial when designing a leadership development program, as it ensures that the skills taught are relevant and beneficial to the company's future.

## Question: 988

A company's board is discussing its Corporate Governance practices. What is the primary purpose of establishing an independent audit committee?

- A. To manage employee grievances
- B. To oversee financial reporting and compliance
- C. To enhance marketing strategies
- D. To limit board member terms

Answer: B

Explanation: The primary purpose of an independent audit committee is to oversee financial reporting and ensure compliance with relevant laws and regulations, enhancing transparency and accountability.

#### **Question: 989**

An HR manager needs to calculate overtime pay for an employee earning \$1,200 biweekly. If the employee works 50 hours during the pay period, what is the overtime pay for the additional 10 hours worked, assuming the overtime rate is 1.5 times the regular rate?

A. \$180

B. \$225

C. \$320

D. \$400

Answer: B

Explanation: Regular pay for 80 hours = \$1,200. Hourly rate = \$1,200 / 80 = \$15. Overtime rate = \$15 \* 1.5 = \$22.50. Overtime pay for 10 hours = \$22.50 \* 10 = \$225.

#### Question: 990

A company reviews its KPIs and finds that employee engagement scores have dropped from 85% to 70% over the past year. To what extent has employee engagement declined?

A. 10%

B. 15%

C. 20%

D. 25%

Answer: C

Explanation: The decline in employee engagement is calculated as (85% - 70%) = 15%. The percentage decline from the original score is (15% / 85%) x 100 = 17.65%, approximately 20% when rounded.

#### **Question: 991**

An HR director is implementing a competency-based performance management system. What is the most important aspect to ensure the system's success?

- A. Engaging employees in the development of competencies
- B. Standardizing competencies across all departments
- C. Focusing solely on technical skills
- D. Conducting annual reviews only

Answer: A

Explanation: Engaging employees in the development of competencies ensures that the system is relevant and accepted, leading to greater buy-in and effectiveness in performance management.

## **Question: 992**

A company is exploring ways to enhance its corporate social responsibility (CSR) initiatives to improve its brand reputation. Which of the following strategies would most likely yield positive public perception?

- A. Conducting CSR activities only during company events.
- B. Limiting CSR efforts to compliance with legal requirements.
- C. Engaging in partnerships with reputable non-profit organizations.
- D. Focusing solely on internal employee programs without community involvement.

Answer: C

Explanation: Engaging in partnerships with reputable non-profit organizations demonstrates a commitment to broader social issues and can significantly enhance public perception of the company's CSR efforts.

## Question: 993

A company aims to implement a coaching program and estimates that every coach can effectively mentor 4 employees simultaneously. If the organization plans to coach 32 employees, how many coaches are needed?

- A. 8
- B. 7
- C. 6

D. 10

Answer: A

Explanation: To determine the number of coaches needed, divide the total number of employees by the number of employees each coach can mentor: 32 / 4 = 8 coaches.

#### Question: 994

A manufacturing company is implementing a new cafeteria plan to enhance its employee benefits. Which of the following is a potential drawback of cafeteria plans that HR should consider?

- A. Employees have more choices, which may lead to dissatisfaction.
- B. They can lead to increased administrative costs and complexity.
- C. All benefits must be equally valued by all employees.
- D. They are less flexible than traditional benefits packages.

Answer: B

Explanation: Cafeteria plans can introduce increased administrative costs and complexity due to the need to track multiple benefit selections and ensure compliance with regulations.

#### **Question: 995**

As part of a strategic workforce planning initiative, an HR team identifies a need for more diverse talent in leadership roles. What is the most effective approach to achieve this goal?

- A. Setting specific diversity hiring targets for leadership positions
- B. Implementing a blind recruitment process
- C. Offering diversity training for all employees
- D. Conducting focus groups with minority employees

Answer: A

Explanation: Setting specific diversity hiring targets holds the organization accountable and focuses efforts on increasing diverse representation in leadership roles.

## Question: 996

A company is analyzing the effectiveness of its training programs using the Kirkpatrick model. If the

training has a reaction score of 85%, a learning score of 70%, and a behavior score of 60%, what is the next logical step in the evaluation?

- A. Assess the training's results on organizational performance
- B. Conduct a cost-benefit analysis
- C. Revise the training content immediately
- D. Gather feedback from the trainers

Answer: A

Explanation: The next logical step is to assess the training's results on organizational performance (Level 4), as this provides insight into the overall impact of the training on business objectives.

#### **Question: 997**

A company is faced with legal challenges regarding its pay equity practices. The HR manager is tasked with reviewing the current compensation structure. Which of the following methods would best help identify potential pay disparities?

- A. Conducting a job analysis to reassess job descriptions and requirements.
- B. Surveying employees about their perceptions of pay fairness.
- C. Implementing a pay raise for all employees to equalize compensation.
- D. Performing a statistical analysis of salaries across similar roles, controlling for experience and performance.

Answer: D

Explanation: Performing a statistical analysis of salaries across similar roles while controlling for relevant factors provides a clear view of potential pay disparities, allowing for informed corrective actions.

## **Question: 998**

Which of the following is a potential consequence of a poorly conducted performance appraisal?

- A. Improved employee morale
- B. Enhanced communication between employees and managers
- C. Clear understanding of job expectations
- D. Increased employee disengagement and turnover

Answer: D

Explanation: A poorly conducted performance appraisal can lead to increased employee disengagement

and turnover, as employees may feel undervalued or misjudged.

#### **Question: 999**

A recent review of the company's exit interview process reveals that many employees feel their feedback is not taken seriously. What should HR do to enhance the effectiveness of exit interviews?

- A. Eliminate the process to save time
- B. Conduct interviews in a group setting
- C. Regularly analyze and report on feedback trends
- D. Limit exit interviews to only managerial positions

Answer: C

Explanation: Regularly analyzing and reporting on feedback trends allows the organization to take actionable steps based on employee input, enhancing the process's effectiveness and credibility.

#### Question: 1000

An organization is reviewing its ethics training program to align with the HRCI Code of Ethics. Which of the following topics should be included to promote ethical behavior in the workplace?

- A. Strategies for maximizing profits
- B. Conflict resolution and reporting mechanisms
- C. Guidelines for managing employee relations
- D. Techniques for reducing employee turnover

Answer: B

Explanation: Including conflict resolution and reporting mechanisms in the ethics training program promotes ethical behavior and provides employees with the tools to handle ethical dilemmas appropriately.

## Question: 1001

A company is facing an impending strike due to unresolved collective bargaining negotiations. To prevent the strike, what is the most effective strategy for management to pursue?

A. Ignore the union's demands and wait for the strike

- B. Threaten to replace striking workers
- C. Engage in mediation with a neutral third party
- D. Offer a one-time bonus to all employees

Answer: C

Explanation: Engaging in mediation with a neutral third party is an effective strategy to resolve disputes without escalating to a strike, demonstrating a commitment to finding a mutual agreement.







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