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Certified Implementation Specialist - Hardware Asset Management

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What is the third tier of the capability blueprint?
A. Practical management
B. Strategic conformance
C. Trustworthy data
D. Operational integration
E. Financial management

Answer: D

Question: 52

Which plugins for asset management functionality are inactive by default? (Choose three.)
A. Expense Line
B. Hardware Asset Management
C. Procurement
D. Depreciation
E. Cost Management
F. My Assets

Answer: A,B,D

Question: 53

When transferring non-consumable assets between stockrooms, how must they be transferred?
A. In sets of two items
B. No more than 10% of the source stockroom's inventory
C. As a single entity with a quantity of one
D. In groups of ten items

Answer: C

Question: 54

Expected outcomes of IT asset management (ITAM) include which of the following? (Choose three.)

A. Integrates with business services via the Service Catalog from request through to disposal
B. Leverages IT Service Management (ITSM) to manage the lifecycle of assets as they pass through their useful life as configuration items (CIs)
C. Provides input into, aligns with, and follows corporate governance
D. Improves application privacy and security adherence
E. Leverages Service Mapping to predict service impact

Answer: A,C,E

Question: 55

Which values does the "Asset tracking strategy" field provide to affect individual models? (Choose three.)
A. Create consumable asset
B. Don't create assets
C. Merge CI
D. Leave to category
E. Create assets

Answer: B,D,E

Question: 56

What is the process of restructuring data to maintain consistency?
A. Integration
B. Normalization
C. Discovery
D. Service Mapping

Answer: C

Question: 57

What information would you find on the End of Life tab of the Hardware Asset dashboard? (Choose two.)
A. Hardware asset disposal status
B. New hardware assets found by audits
C. Hardware assets disposed (YTD)
D. Consumable models up for End of Life

Answer: A,D

Question: 58

Which of these tables are installed with Hardware Model Normalization? (Choose three.)
A. Device Type
B. Hardware Manufacturer
C. Hardware Normalize Key

D. Hardware Model Library
E. Device Name

Answer: B,C,D

Question: 59

Hamm is a member of the Asset Managers group which has the ham_admin role assigned to it.

Based on this role alone, which of the following operations can Hamm perform? (Choose four.)
A. Revert normalization results
B. Create and delete asset records
C. Create purchase orders
D. Create flows
E. Import assets
F. Add Service Catalog entries

Answer: A,B,D,E

Question: 60

What is the impact of a customer opting out of the ServiceNow Content Service for specific models?
A. Unrecognized data doesn't get sent to the ServiceNow Content Service and the customer doesn't receive Content Library updates
B. Unrecognized data doesn't get sent to the ServiceNow Content Service
C. Unrecognized data is sent to the ServiceNow Content Service, but is now encrypted
D. Customer doesn't receive Content Library updates

Answer: C

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